



Application No. 10/619,917

Customer No. 81,331

Attorney Docket No. 10761.1457

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
Christopher J. ALLEN et al. ) Group Art Unit: 2161  
Application No.: 10/619,917 ) Examiner: Brett S. STACE  
Filed: July 15, 2003 ) Confirmation No.: 7149  
For: SYNCHRONIZATION OF AGENT )  
SKILL DATA )

Mail Stop R.C.E.  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT WITH RCE**

In reply to the Office Action mailed March 9, 2010, the date for responding being June 9, 2010, Applicants request that this application be amended as follows:

**Amendments to the Specification** are reflected on page 2 of this paper.

**Amendments to the Claims** begin on page 3 of this paper.

**Remarks** follow the amendments sections of this paper.